



Soften  
YOUR  
Skills

# INFOPACK

Oct 18th-24th 2020

@ZAGREB, CROATIA



Erasmus+



**Ekonomska klinika**  
Trg J.F. Kennedyja 6 – Zagreb - Croatia  
[info@ekonomska-klinika.hr](mailto:info@ekonomska-klinika.hr)

Dear participant,

Thank you for participating in Soften Your Skills, a youth exchange funded by the Erasmus+ programme and organised by the members of the Economics clinic.

Economics clinic is a student-led NGO focusing on promoting financial literacy and entrepreneurial climate in Croatia. We are working on achieving that goal through various projects at local level, but we also organise international projects, such as this one, where we aim to connect with like-minded young people from all over Europe in an effort to share knowledge and experience.

The project Soften Your Skills aims to improve the level of soft skills among participants. The main goal is to give each participant further development of skills that will help them in practical and work-life business. You will have a chance to learn how to express yourself and your ideas.

We hope that the knowledge, skills and the experience you gain by participating in this project will help you in your professional career, but also in becoming an aware and responsible citizen not afraid of taking the initiative.

We are looking forward to working with you and we hope that you will have a great time in Zagreb!

Sincerely,

***Bruno Uroda***

*EU TEAM LEADER*

*EKONOMSKA KLINIKA*

## **Project description**

Project Soften Your Skills is a youth exchange with the primary goal of applying the principles of entrepreneurship to solve environmental problems and operate sustainably. In the year 2019, the community is becoming more and more aware of the negative effects which human behaviour has brought to the environment. In order to combat these issues, we have decided to create a project that raises awareness on Ecopreneurship between young people and builds an environment for sharing experiences and ideas about that topic. The project is organised to stimulate creative thinking and innovation among young people.

## **Main objectives**

- improvement the level of soft skills among participants
- to tackle unemployment
- to give the participants a chance to express themselves and their ideas
- exchanging experiences and creating a network between youth organisations and young entrepreneurs on a European level

## General information

### Getting to Croatia

EU/EEA citizens can enter Croatia with just a valid ID card or passport. Non-EU/EEA citizens coming from a country that has a visa-regime with the Republic of Croatia need to apply for a visa via the Croatian Embassy in their home country before departing for Croatia.

### Currency

The official Croatian currency is kuna. The short version of the word is either „kn“ or „HRK“. Kuna is the only currency accepted in Croatia. The exchange rate is 1 EUR = 7.5209 kn. There are a lot of currency exchange offices in Zagreb, a few of which are very close to your accomodation here.

The most used bank cards in Croatia are MasterCard, Visa and Diners, so if you have one of these, you should be safe. Keep in mind that most coffee bars do not accept cards, so for your free time it would be convenient to keep some cash with you for your personal needs.

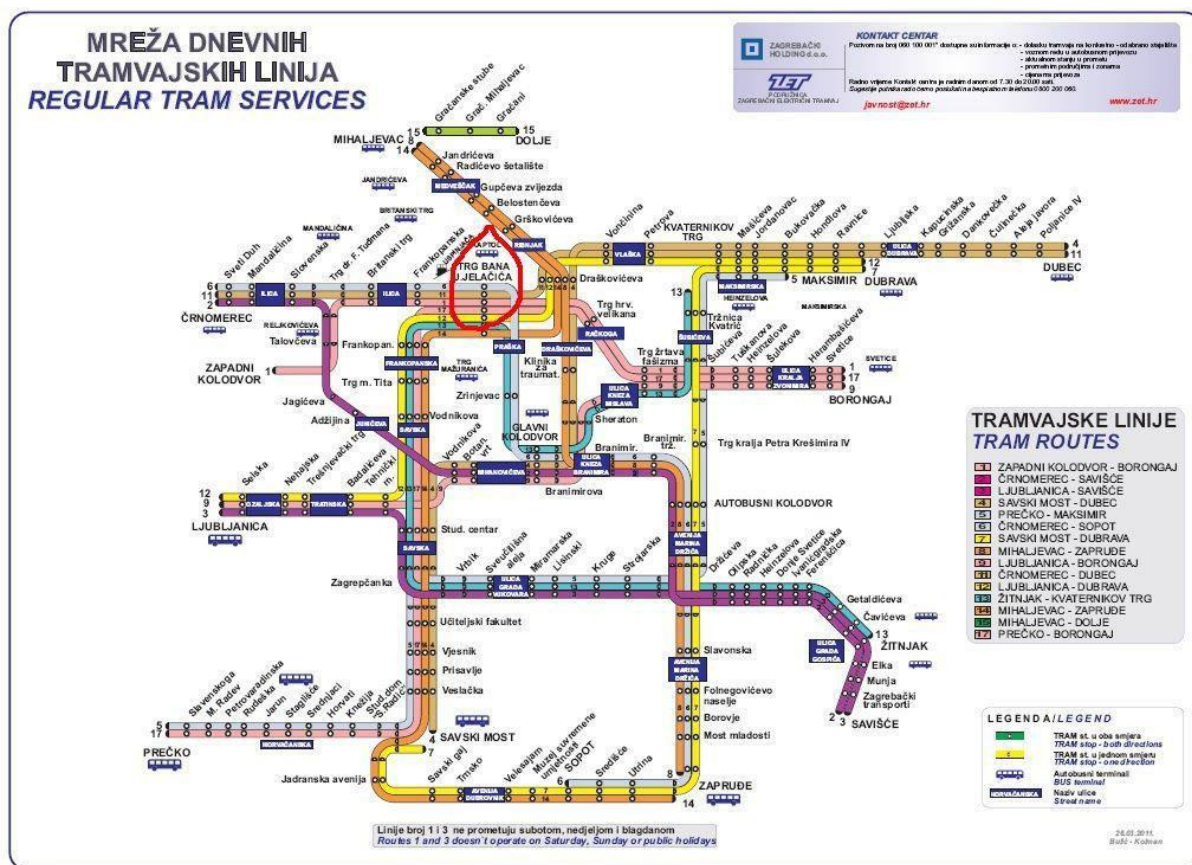
### Weather and clothing

The weather in Zagreb in October is usually warm with occasional rain.

We recommend that you take an umbrella in cases of sudden rain, which sometimes happens. A business casual look is suitable for our workshops. Keep in mind that we will have a farewell evening party, so you may want to dress up for the occasion, although that is completely up to you.

## Getting around the city

Although you will be located in the heart of the city, we provide you the tram network for getting around the city. The stop circled in red is your closest tram stop called Trg. J. Jelačića or Ban Josip Jelačić, which is also the main square in Zagreb. Using the tram lines at free time is at the participant's cost. A one-way half-hour ticket is 6 kuna and can be bought either on a kiosk or in the tram. Please make sure to validate the ticket since it will not be valid if you do not. Make sure to buy the ticket since ticket controls happen often in Zagreb and the officers are dressed as civilians.



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# Programme

## DAY 0 – ARRIVAL DAY

Welcome Evening Name games & Ice-breaking games, personal presentation such as participants map and speed dating

## DAY 1

|               |  |
|---------------|--|
| 8:00 – 9:00   | Breakfast  |
| 9:30 – 10:30  | Welcome speech and name games                        |
| 11:00 – 13:00 | Introduction to the project, it's schedule and rules |
| 13:00 – 14:00 | Lunch break  |
| 14:00 – 16:00 | Scavanger hunt                                       |
| 16:30 – 17:00 | INTRO to Non-Formal Learning & Youthpass             |
| 17:00 – 17:30 | Daily reflection                                     |
| 18:00 – 19:00 | Dinner   |
| 20:00 – ...   | Intercultural evening – Czechia and North Macedonia  |

## DAY 2

|               |                                |
|---------------|--------------------------------|
| 9:30 – 9:45   | Start of the day               |
| 9:45 – 11:00  | Business ethics                |
| 11:00– 12:30  | Business etiquette             |
| 14:00 – 15:30 | Non-verbal communication       |
| 15:45 – 17:00 | Building bridges               |
| 17:00 – 17:30 | Daily reflection               |
| 20:00 – ...   | Intercultural evening - Cyprus |

### DAY 3

|               |                                   |
|---------------|-----------------------------------|
| 9:30 - 9:45   | Start of the day                  |
| 9:45 - 10:30  | SWOT yourself                     |
| 10:30 - 12:30 | Negotiating                       |
| 14:00 - 15:00 | Conflict management               |
| 15:00 - 16:30 | Creativity and innovation         |
| 16:30 - 17:00 | Constructive criticism            |
| 17:00 - 17:30 | Daily reflection                  |
| 20:00 - ...   | Intercultural evening - Lithuania |

### DAY 4

|               |                                  |
|---------------|----------------------------------|
| 9:30 - 9:45   | Start of the day                 |
| 9:45 - 10:30  | Forming a team                   |
| 10:30 - 12:30 | Designing the presentation       |
| 14:00 - 16:00 | Presentations and pitching       |
| 16:00 - 16:30 | Discussion and voting            |
| 16:30 - 17:00 | Daily reflection                 |
| 20:00 - ...   | Intercultural evening - Bulgaria |

## DAY 5

|               |  |
|---------------|--|
| 9:30 - 9:45   | Start of the day                                   |
| 10:00 - 11:00 | Planning follow-up and dissemination activities    |
| 11:00 - 12:30 | Final evaluation and Youthpass                     |
| 14:00 - 17:00 | Free time  |
| 18:00 - ...   | Intercultural evening (Croatia) & Farewell evening |

## DAY 6

DEPARTURE DAY